

Welcome to THE ARDILAUN HOTEL

Mr. & Mrs. Paddy & Breda Ryan opened the doors of the Ardilaun House Hotel on St. Patrick's day 1962. The mansion had been entirely redecorated to include modern amenities while at the same time preserving as much of the original character as possible. There were 18 bedrooms. Over the next 50 years the Ryan family continued to develop the hotel to become the iconic destination that it is today. The Ardilaun is now owned and run by Paddy & Breda's son John and his family and is one of the few remaining family run hotels in the west of Ireland.

In 2007 the hotel was rebranded as The Ardilaun Hotel. Facilities currently include 123 en-suite bedrooms including several suites and family rooms. We also have four spacious garden rooms on the ground floor with individual patios giving views directly onto the beautiful rear gardens and patio area. Blazers Bar and Bistro, the beautiful Connacht and Glenarde suites, completely refurbished in 2020, the Camilaun restaurant adjacent to our lovely gardens and lastly the Ardilaun Leisure Club are available for your comfort and pleasure.

To ensure continued excellence in business, the hotel invested in the Optimus Programme of Best Practice in 2005. The Ardilaun was the first hotel in the west of Ireland to achieve this mark of recognition and has been awarded the Optimus Mark of Best Practice each year since then.

We aim to provide you with the highest level of personal and professional service, while making your stay at The Ardilaun a relaxing and memorable one. With this in mind we have prepared the information in this directory to assist you in becoming acquainted with our hotel.

We would like to thank you for choosing to stay with us and wish you a very pleasant stay.

John D Ryan,
Managing Director

ACCOMMODATION SERVICES

In Case of Emergency Dial "0" for Reception

Our accommodation department will be pleased to assist you with requests for additional toiletries, towels or bedding. We are pleased to provide mending kits, shoe polish or shaving kits. Please dial reception '0' to request.

AFTERNOON TEA

Take some time out and enjoy our delightful afternoon tea. Relax in our restful lounges and cosy up by the fire while our creative culinary team prepare your delights. Our afternoon tea menu is available daily between 2pm and 5pm, pre - booking is essential a day in advance.

BANKING FACILITIES

Banking facilities are available locally in Salthill. There is an ATM machine onsite located on the ground floor in the lobby.

BLAZERS BAR

Blazers bar is located on the ground floor, adjacent to the lobby area. We pride ourselves on offering a wide range of beverages including fine wines, cocktails, craft beers which are locally sourced, speciality gins and whiskeys. We have an experienced bar team ready to assist with any questions you may have. Sporting events can be watched on our wide screen TVs.

CHECK OUT TIME

Check out time is 12 noon. Late check out may be available during your stay. Please arrange with reception on the night prior to your departure. An additional charge will apply.

CONFERENCE FACILITIES

The Ardilaun offers an extensive range of conference & meeting room facilities & can cater for up to 600 delegates. Our conference and events team will be happy to meet with you to assist you with any query you may have. Show around available upon request.

DINING

We are pleased to recommend The Camilaun restaurant and The Ardilaun Bistro as our dining options. Please see your key card envelope with our opening times or dial '0' for reception. They

will be happy to assist with your booking. We advise you to make a reservation when possible.

The Camilaun restaurant:

Breakfast Monday - Friday 7:30am - 10:30am
Saturday & Sunday 7:30am - 10:30am

Dinner Sunday - Thursday 6pm-8:45pm
Friday & Saturday 6:30pm-9pm

The Ardilaun bistro:

All day menu Monday - Sunday 12pm - 9pm

FIRST AID

Specific members of hotel personnel are qualified to administer first aid. Please contact reception if first aid is required.

FIRE

The Ardilaun is equipped with an automatic fire detection system. In the interest of your own safety we ask that you familiarise yourself with the fire plan on the back of your bedroom door. For those who require assistance in the case of any emergency please hang your sign on the outside handle of your door.

Please refrain from using elevators in the event of a fire.

1. If you discover a fire: raise the alarm by either dialling reception & giving the operator the exact location of the fire or by breaking the glass of the nearest fire point which is situated in the corridor.
2. If you hear the fire alarm bell:
 - leave the building immediately by the nearest fire exit as shown on the plan on the bedroom door.
 - close all doors behind you.
 - DO NOT use the lift.
 - DO NOT stop for any belongings.
 - Assemble in the nearest assembly point.
 - DO NOT re-enter hotel until instructed by hotel management.
3. Before you go to bed, please make yourself familiar with the nearest means of escape in case of fire.

GARDENS

Our carefully tended gardens portray a woodland feel right through our lovely walkways and

heated terraced area. Along with our woodland walkways, we pride ourselves on our lush greenery which has earned us the 'Best Hotel Garden' annually since 2003. We have recently introduced the Ardilaun Celebration Garden, which makes a stunning backdrop for photo opportunities. While exploring our woodland area, be sure to visit our enchanting fairy garden. The fairy experts advise to tip toe and stay really quiet while searching for fairies. Fairy trail maps are available at reception.

INTERNET ACCESS

Located on the ground floor between the reception and the restaurant, complimentary use of computer with internet access is available. If you need something printed out, please contact our reception staff and they will be happy to help you.

LEISURE CLUB

The Ardilaun leisure club is located on the ground floor adjacent to reception. Facilities include an 18m pool, steam room, sauna, jacuzzi, hydro pool and fitness suite.

Opening times:

Adults:

Monday - Friday 6:45am - 10pm
Saturday & Sunday 8am - 9pm

Children:

Monday - Friday 9am-12:30pm & 1:30pm-7pm (until 8pm on Fridays)
Saturday & Sunday 9am - 8pm

LUGGAGE

Our portage team is always available to assist you with your luggage. We will be happy to hold your luggage in storage free of charge. Please contact reception directly if you would like to avail of this service.

NON-SMOKING BEDROOMS

All bedrooms are non-smoking & we would appreciate that you respect this. Any breach of this regulation will incur a fine of €150 will be added onto your room bill.

PHARMACY, DOCTORS & HOSPITALS

Information available at reception.

POSTAGE

All out going post is collected daily from reception at 10am by our postal service.

ROOM SERVICE

14 hour room service is available. Breakfast room service is available with a breakfast order card. Day room service menu is available between 12 noon – 9pm. Please dial '649' to place your order for day room service. Tray charge of €6 euro applies. Outside of these hours please dial '0' for reception.

TELEPHONE

For an outside line please dial '9', all call charges to outside lines will be automatically added to your bill.

TRAVEL & TRANSPORT

Free-phone taxi service is available at the reception desk. For local transport & scenic tours, our reception staff will be delighted to help, with local bicycle hire also available upon request – a great way to explore Galway & its environs on the Wild Atlantic Way.

TOURIST INFORMATION

Leaflets and information are available for guest use beside the lift adjacent to of The Camilaun restaurant.

VENDING MACHINES

There are 3 vending machines available to guests. These are located in the Leisure Club, 2nd floor bedroom corridor & 3rd floor bedroom corridor.

WAKE UP CALL

Please contact reception to arrange your morning call.



THE ARDILAUN

HOTEL, CONFERENCE CENTRE & LEISURE CLUB

Guest Information

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